



**Dear Loyal Customer,**

We would like to thank you for being a part of the Kingdom Sports Center this year. We strive to give you the best in everything we do. We would like to inform you about some policies that we will be changing this year to serve you better through our sports programs.

We are home to nearly 1.5 million customers annually, for basketball, soccer, volleyball, etc. What we are most passionate about is exactly what you hold most precious to you, YOUR CHILDREN. In everything we do, we want to give your young Athlete the best quality in competition and officiating, as well as an exciting experience that they will go home from saying, "I cannot wait to go back to the Kingdom!" That is why we are here, to support those young athletes in every possible way.

**Change #1**

- **We will be intolerant of Fans, Parents, or Coaches who use constant profanity and vulgar language towards the Officials, Players, and Coaches in our facility.** We are here to ensure these young athletes a clean, positive, family friendly atmosphere at all costs.
- It is our job as adults to give the young athlete a role model to look up to.
- Policies will be in place when parents or spectators are unruly or affect the game. The Officials will stop the game and give out warnings to both Coaches. The next violation after the warning will be a **forfeit** of the game!

**Change #2**

- **We do not allow outside food in our facility.** We provide you with the highest quality concession food, ranging from our famous pizza, fresh steak sandwiches, buttery popcorn, hot soft pretzels, and a delicious variety of candy, all the way to our cold fountain drinks, refreshing Gatorade, water selections.

**Change #3**

- **No conversation between Parents and Officials** will be tolerated before, during, or after games at Kingdom Sports Center.

**Change #4**

- **Any concerns/complaints are to be addressed by the Coach only.** Parents must communicate with their Coach, and the Coach may then communicate with the Tournament Director.

**Change #5**

- Dedicated to bringing you the best, we now are on **Facebook, Instagram, Twitter, & YouTube.** Please go follow us, and while you are here, tag us with a picture of you playing! We follow back and love interacting with our wonderful fans and athletes year round.



Thank you for everything that you do for us; we want nothing more than to serve you in every possible way. In all we do, we want to give you the best quality experience and we will not stop improving. You are our priority.

Kingdom Sports Center - "Where Family Values Come First"